

## Library Services for People with Disabilities

Young Sook Lee  
Deputy Director, The National Library Support Center for the Disabled  
The National Library of Korea

### Establishing and Operating The National Library Support Center for the Disabled

#### 1) Legal Ground (Library Act Article 45 Clause 1)

- 22.5.2007. Establishment of the National Library Support Center for the Disabled

#### 2) Roles and Functions (Library Act Article 45 Clause 2)

- Formulating and implementing the National Policy for Library Service for the Disabled
- Drawing the Library Standards & Guidelines for People with Disabilities
- Publishing & Distributing Alternative format Materials; reading materials, textbooks, etc.
- Conducting R & D for Library Service and Assistive Technology, etc.
- Training and Educating Library Staff for People with Disabilities
- Cooperation with Libraries and related institutions home and abroad

#### 3) Organization

- Staff (Regularly 10 / Temporary 12)
- Budget: 2.776 Billion KWON (2011)
  - o 490 million ('07)→490 million ('08) →650 million ('09) → 2.204 billion ('10)

#### 4) Main Tasks

- Drawing the Library Standards & Guidelines for People with Disabilities(2008)
- Publishing & Distributing Alternative Format Materials
  - o Amendment of Library Act( Legal Deposit of Digital File from Publishers, 2009)
  - o Total of Alternative format Materials : 7,446 (as of 31.12.2010)

#### <2011 Alternative format Material Plan>

Types	Titles	Remarks
DAISY (Digital Accessible Information System)	1,700	For the Visually Impaired
DVS (Descriptive Video Service)	65	
Braille Music	400	
Sign Language Video Books	330	For the Hearing Impaired
<b>Total</b>	3,000	*Include 505 titles produced in-house

- **Developing Web Based DAISY Authoring Tool and Services (2010)**
  - o Development of DAISY Authoring Tool and training staff
  - o DAISY Book Streaming Service and Download Service
- **Promoting DAISY Standardization in Korea**
  - o Form the Korean DAISY Consortium(KDC) and Join the International DAISY Consortium(DC) as a Full Member
  - o Establish Korean Standard on digital talking books for the visually impaired
- **Operating 'Sorichack Nanumtua'(Book Share, 2010)**
  - o Donate digital files of new publications for people with the print disabled.
  - o Form 22 committee from different fields including writers, publishers, etc.
  - o Website : <http://nanum.dibrary.net>
- **Running a Reading Room for people with Disabilities**
  - o Open : April. 13, 2009
  - o Size: 324 m<sup>2</sup> / 40 Seats
  - o Facilities: 6 Carrels (3 for face to face reading, 3 for watching DVD), Information Search Desks, 1 Seminar Room, 1 Braille Printing, 1 Assistive Technology, etc.
  - o Assistive Technology : 209 devices (106 for Vis., 36 for Hea. 67 for Phy.)
- **Supporting 'Reading Room for the Disabled' at Public Libraries**
  - o Object: Improve library services for people with disabilities
  - o Financial support: Purchasing assistive technology, implementing library program for running people with disabilities (matching fund, local government)
  - o Budget : 130 Million KWON( 16 Libraries)
    - \* 5 Libraries 60 million (2009), 11 Libraries 90 million
- **Creating Union Catalogue for Alternative format Materials (2003~2010)**
  - o Collected 18,610 records(24 libraries) and Built 15,782 records(16 libraries)
- **Implementing Phone Bill Voucher for Telephone Reading Service (2010)**
  - o Support 50% of Telephone Bill with voucher, Telephone reading services to give an reading opportunity for people with disabilities
- **Installing a Dedicated Telephone Line for Library Services for people with disabilities (T.1644-6044, 2010)**